









New Zealand's Tourism Sustainability Commitment.

With its mountains, beaches, lakes, and breathtaking scenery just a stone's throw away, New Zealand stands out as a truly exceptional destination. Our stunning natural environment draws in visitors from both within the country and around the world, all eager to experience the remarkable and varied landscapes of Aotearoa. As a business connected to the tourism industry, it is vital that each of us plays a role in securing a positive and enduring impact on the growth and sustainability of our thriving tourism sector.

Crowne Plaza hotels across New Zealand

Crowne Plaza Christchurch, Crowne Plaza Queenstown and Crowne Plaza Auckland are proud to be a part of **500+** New Zealand businesses signed up to the Tourism Sustainability Commitment.

This initiative sees New Zealand tourism businesses uniting together, to achieve the vision of creating a sustainable tourism industry. Tourism sustainability is not only related to the environment and in the hands of the tourism businesses themselves, but it's also about inspiring sustainable journeys for the visitors, host community, and making positive contributions to the beautiful place we call home.

Our Pledge:

"The New Zealand Tourism Sustainability Commitment aims to see every New Zealand tourism business committed to sustainability by 2025 — our Vision is Leading the World in Sustainable Tourism. To deliver on this, we must achieve ambitious economic goals while sharing the overwhelming benefits with supportive host communities, contributing to restoring, protecting and enhancing our natural environment, and continuing to be a high-quality destination of choice for domestic and international travellers"

- Crowne Plaza Auckland.

It's an ongoing journey and we've made a start. Here's what were are doing:

IHG Green Engage™ System



We know that sustainability is as important to you as it is to us – and that's why we've made it easy for you to stay at a hotel that shares your values. All IHG Hotels use the IHG Green Engage system, an innovative online environmental sustainability system that gives hotels the means to measure and manage their impact on the environment. The hotels can choose from over 200 'Green Solutions' that are designed to help them reduce their energy, water and waste, and improve their impact on the environment.

The IHG Green Engage system has four levels of certification that our hotels can achieve and those achieving Level 3 certification or above can reduce energy use by up to 25%.



LEVEL 1 hotels have completed ten best practice solutions that set them up for success and support them through activities that provide immediate energy and cost savings. This includes actions such as tracking consumption data, setting up a property green team and installing energy efficient lighting in guest rooms.



LEVEL 2 hotels have really begun to see the benefits of sustainability on property, and have taken steps to go above and beyond the basics and implement solutions such as sustainable purchasing and ingraining sustainability into hotel operations.



LEVEL 3 hotels have mastered the foundations of sustainability, and are embarking on large projects, such as installing energy effecient appliances and sustainable site management.



LEVEL 4 hotels are leading hotels in the evironmental sustainability area. They demonstrate leading and innovative approaches to be sustainable.





At IHG Hotels and Resorts, our purpose is to deliver True Hospitality for Good.

To achieve this we work together to care for our people and communities, while preserving the planet.

Guided by our respectful and responsible culture, we're embarking on a 10-year action plan to ensure the beauty of travel, right now and long into the future. We call this **Journey to Tomorrow**.

IHG's 10-year responsible business plan.

Our goal is to help shape the future of responsible travel together with those who stay, work and partner with us. We will support our people and make a positive difference to local communities, while preserving our planet's beauty and diversity... not just today but long into the future.

IHG's 2030 Responsible Business Commitments



OUR PEOPLE

Champion a diverse culture where everyone can thrive



COMMUNITIES

Improve the lives of 30 million people in our communities around the world



ENERGY & CARBON

Reduce our energy use and carbon emissions in line with climate science



WASTE

Pioneer the transformation to a minimal waste hospitality industry



WATER

Conserve water and help secure water access in those areas at greatest risk

Crowne Plaza Christchurch

OUR RESPONSIBLE BUSINESS COMMITMENTS





OUR PEOPLE

- MyWellbeing: Resources and wellbeing support for colleagues.
- MyBenefits: Flexible work options, parental leave.
- Out & Open LGBTQIA+ resource group.
- Responsible recruitment & modern slavery audits.





- IHG Giving for Good Month: During Sepetmber, colleagues are encouraged to participate in local activities to support their communities (e.g., tree planting, supporting our local community garden, wellbeing activities).
- <u>Engaging with sustainable suppliers:</u> focus on locally sourced good and services with a focus on sustainability (details on next page).

ENERGY & CARBON



- <u>Energy targets:</u> Energy is one of our 9 annual hotel metrics. We are currently on track for this metric, which requires us to report and track energy usage monthly in the Green Engage System.
- <u>Green Engage</u>: We have achieved Level 1 Green Engage, working towards Level 2. This programme includes initiatives such as energy efficient LED lighting, sensors in corridors to reduce lighting usage, air conditioning temperature locked to a range of 20-25 degrees celcius. Green Engage meetings are held on a regular basis where we share ideas and implement initiatives on how we can reduce waste and energy consumption.

WASTE ____

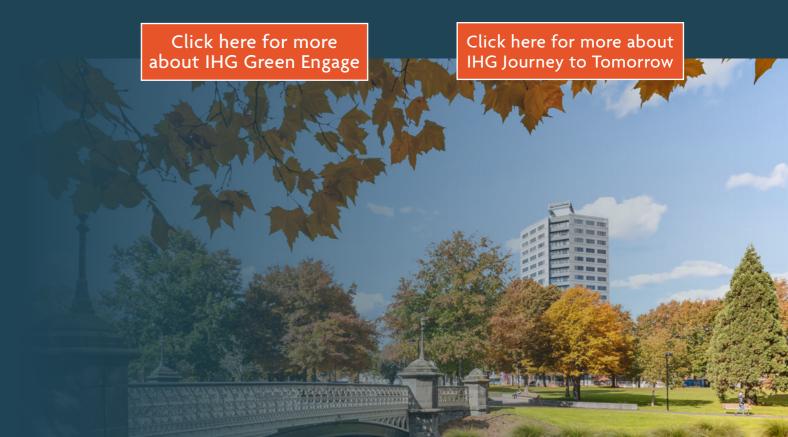


- <u>Single Use Items:</u> Reducing single use plasic items and implementing recyclable or compostable packaging, electronic information in guest rooms, bulk amenities.
- Recycling/donating expired first aid supplies.
- Old staff uniforms returned to supplier to repurpose or turn in to rags.
- Focus on limited printing using electronic systems in place of paper.

WATER



- Low flow shower heads and taps implemented.
- IHG Greener Stay: guests are incentivised to opt out of housekeeping services to decrease the impact of their stay on the environment



Sustainable Suppliers

At Crowne Plaza Christchurch, we prioritise collaborations with sustainable suppliers and brands to align with our commitment to environmental responsibility, ensuring a positive impact on the local community and reducing its ecological footprint while providing guests with eco-conscious and ethically sourced amenities and experiences.

Below are our key suppliers and brands used across the hotel, with hyperlinks to their sustainability commitments.

Housekeeping









Beverages











Market Place Restaurant & Bar

Dedicated to sustainability, our in house Market Place Restaurant & Bar forges partnerships with Canterbury farmers and artisans, consciously fostering the growth of our local community.













